



Forest School Sessions – Terms & Conditions

1. Booking & Payment

All sessions must be booked in advance via our website booking app.

Full payment is required at the time of booking to secure your place.

Block booking discounts may be available and are applied automatically when eligible sessions are selected. These are offered to encourage the benefits of consistent, long-term participation in Forest School.

2. Cancellations & Refunds

Bookings are non-refundable.

Refunds or credits will only be issued if a session is cancelled by us due to extreme weather, staff illness, or other unforeseen circumstances. If a session is cancelled by us, you will be offered an alternative date or a refund for that session.

3. Attendance

Sessions are run as “drop-off” sessions. Participants must be signed in and out by a parent/carer unless otherwise agreed.

Please ensure participants arrive on time and are collected promptly at the end of the session.

4. Medical, Dietary & Emergency Information

An emergency contact, allergy information, dietary requirements, and any relevant medical details must be provided at the time of booking.

This is particularly important as sessions may include campfire cooking and snacks. It is the responsibility of the parent/carer to ensure this information is accurate and kept up to date. Other fields on the booking form (such as school information) are optional and may be left blank.

5. Health & Safety

Forest School sessions take place outdoors in a natural environment and may include activities such as the use of tools (including knives, saws, and axes), fire lighting, and craft activities using hand tools.

All activities are carefully risk assessed, and ongoing dynamic risk assessments are carried out during each session. Forest School follows a **risk-benefit approach**, where the benefits of managed risk-taking are considered an essential part of learning and development.

Where risks can be appropriately managed against the benefits, young people may be supported to take part. However, participation in certain activities is always assessed on an individual basis. If a young person is not yet ready, they will be supported to build confidence over time, and not all participants will take part in all activities at all times.

By booking, you acknowledge and accept the inherent risks associated with outdoor learning.

6. Clothing & Equipment

It is the responsibility of the parent/carer to ensure participants come dressed appropriately for all weather conditions.

This includes suitable footwear, waterproofs, and warm or sun-protective clothing as required.

Sessions will run in most weather conditions unless deemed unsafe.

7. Behaviour

We aim to create a safe, respectful, and supportive environment for all participants.

We reserve the right to refuse entry or remove a participant from a session if their behaviour poses a risk to themselves or others.

In such cases, no refund will be issued.

8. Group Structure

Sessions may be delivered in different groups to best support learning styles, development, and engagement.

Activities may be similar across groups but adapted in delivery.

9. Location

Sessions take place at Calbourne Water Mill.

Parents/carers are responsible for transport to and from the site. An on-site café is available for those who wish to stay nearby.

10. Staff & Safeguarding

We ensure all staff hold appropriate and up-to-date qualifications relevant to their role.

This includes safeguarding, first aid, and food hygiene training.

All staff are DBS checked.

Further details can be found in our policies available on our website.

11. Photography & Media

Photos may occasionally be taken for promotional purposes.

If you do not wish for your child to be photographed, please inform us in writing.

12. Contact

If you have any questions or need to get in touch, please contact us using the details provided on our website.

By booking a session, you agree to these Terms & Conditions.